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QUALIFICATIONS

- Bachelor's degree in Computer Science
- 10 years of experience in software development (C# .NET, Java, SQL, PHP, HTML, CSS)
- **8 years of experience managing projects** (from presales to deployment)
- Worked in USA, Belgium, Germany, China, Ireland
- Native Spanish
- **Bilingual in English** (C2 & 5th).
- Experience in Salesforce (admin), JIRA

SELECTED EXPERIENCE

Team Leader @ Cognizant for Google (June 2017 – August 2018) (Dublin, Ireland)

Responsibilities

- Lead a team of 12 mobile speed specialists
- Interview and onboard new hires
- Day-to-day POC for Google Managers
- POC for client escalations & RCAs
- Weekly and Quarterly reports with the client
- Build reports and analyze trends
- Drive continuous process improvement
- Project billing and budgeting

Achievements

- ★ Successfully launch EMEA mSites for Google
- ★ Exceed KPIs expectations (+95% satisfaction rate)
- ★ Presales of the team to stakeholders
- ★ Interview and hire +60 people across multiple projects and countries

Team Leader / SME / Trainer @ Cognizant for Google (January 2016 – May 2017) (Dublin, Ireland)

Responsibilities

- Co-lead a team of 18 implementation specialists
- Train new hires / upskill team members
- Interview candidates for open positions
- Link between management and technical staff
- Manage **Salesforce** for reporting and scheduling

Achievements

- ★ Successfully launch EMEA TagTeam for Google
- ★ Expand the team to multiple locations in 3 different continents
- ★ Develop internal reporting platform (SQL, PHP)
- ★ Presales of the team to stakeholders

Web Manager @ Cash Converters Spain - (November 2014 – December 2015) (Malaga, Spain)

Responsibilities

- Oversee day to day website status
- Develop custom modules (**PHP, HTML, SQL, CSS**)
- Manage and coordinate external providers
- Link between management and technical staff

Achievements

- ★ Raise yearly online sales
- ★ Upgrade website to Magento
- ★ Integrate website with 3rd party applications
- ★ Improve SEO optimization and website speed

Web Manager @ Bebeplanet.es – Retail - (June 2012 – September 2014) (Remote)

Responsibilities

- Oversee day to day website status
- Develop custom modules (**PHP, HTML, SQL, CSS**)
- Manage and coordinate external providers
- Link between management and technical staff

Achievements

- ★ Multiply online sales x3 in 2 years
- ★ Upgrade website from Opencart to Magento
- ★ Integrate website with 3rd party applications
- ★ Improve SEO optimization and website speed

Team Leader / Analyst Programmer @ Planeta Web – Hospitality - (March 2008 – February 2011) (Spain)

Responsibilities

- Manage a team of 3 programmers
- Supervise 100+ websites (Manage domains, DNS)
- Develop integrations with 3rd party providers (PMS, reservation engines) (.NET C#)
- Design and develop DB (**SQL Server**) for auxiliary features

- Gather client requirements
- Link between management and technical staff

Achievements

- ★ Improve SEO (organic) and general website performance for multiple hospitality clients
- ★ Add .NET and analyst capabilities to the development team

Previous Experience

Analyst Programmer @ Avanade – Multiple Sectors (2006 – 2008): Coordinate teams, manage team of 4

Analyst Programmer / Consultant @ Ultimus EMEA - Multiple Sectors - (2005 – 2006)(Remote): Analyzed, programmed and consulted (proprietary BPM tool Ultimus) (.NET, C#, SQL Server)

Programmer @ GFI Informatica (2003 – 2005) | Consultant @ OpenHR Belgium (2001 – 2003) (Remote)